

Welcome to Strooem!

These Terms and Conditions apply to consumers (B2C) purchasing through our webshop. By placing an order with us, you agree to the terms and conditions below.

Terms of Purchase & Delivery

Prices and Payment

All prices are stated in Swedish Kronor (SEK) and include VAT. We reserve the right to change prices without prior notice.

Payment Options

We offer payment through Mollie: Credit/Debit Card, Swish and Klarna.

Delivery and Shipping

Delivery time: approximately 1-3 business days. Free shipping on orders over SEK 500. Shipping fee within Sweden: SEK 59.

Damaged Goods in Transit

If the package or product is damaged upon delivery, report it to the carrier and to us as soon as possible. Contact: info@strooem.com.

Right of Withdrawal (14 Days)

You have the right to withdraw within 14 days of receiving the goods.

Return Conditions

The product must be unused, in original packaging with tags attached. Return shipping conditions apply.

Return Address

SwimPartner Sweden C/O Ce Logistik AB, Libro Ringväg 3, 752 28 Uppsala, Sweden

Warranty and Complaints

You may submit complaints regarding manufacturing or material defects for up to three years under Swedish consumer legislation. Contact info@strooem.com.

Unclaimed Parcels

Unclaimed parcels are charged actual shipping, return and handling costs.

Personal Data

We process personal data according to GDPR and our Privacy Policy.